Sand Flat Water Supply Corp. 2019 Consumer Confidence Report

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water. The Safe Drinking Water Act requires us to prepare and deliver this report to you on an annual basis. This Annual Water Quality Report is for the period of January 1 to December 31, 2019. For questions or more information regarding this report, please contact Larry Wintters at (903)526-5243.

This report includes important information about your drinking water. To receive a copy of this information or have it translated into Spanish, please call (903) 526-5243.

Este reporte incluye la información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono (903)526-5243.

Sources of Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800) 426-4791.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the system's business office.

Special Notice for Elderly, Infants, Cancer Patients, People with HIV/AIDS or Other Immune Problems

You may be more vulnerable than the general population to certain microbial contaminants, such as Cryptosporidium, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders, can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by Cryptosporidium are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your

water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

Information about Source Water Assessments

The TCEQ completed an assessment of your source water and results indicate that some of your sources are susceptible to certain contaminants. The sampling requirements for your water system are based on this susceptibility and previous sample data. Any detections of these contaminants may be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system, contact Larry Wintters @ 903-526-5243.

For more information about your sources of water, please refer to the Source Water Assessment Viewer available at the following URL: http://www.tceq.texas.gov/gis/swaview

Further details about sources and source-water assessments are available in Drinking Water Watch at the following URL: http://dww2.tceq.texas.gov/DWW/

Source Water Name	Type of Water	Report Status	Location
1 - Plant 1 / FM 14	Groundwater	Active	14874 FM 14 Tyler, TX 75706
3 - Cr 313 / N Of Plant 1	Groundwater	Active	1064 CR 313 E Tyler, TX 75706
4 – FM 16 E	Groundwater	Active	762 FM 16 E Tyler, TX 75706
5 - S Of CR 313	Groundwater	Active	8050 CR 313 E Tyler, TX 75706

Definitions and Abbreviations

Definitions and Abbreviations	The following tables contain scientific terms and measures, some of which may require explanation.
Action Level:	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Action Level Goal (ALG):	The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.
Avg:	Regulatory compliance with some MCLs are based on running annual average of monthly samples.
Level 1 Assessment:	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment:	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level or MCL:	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal or MCLG:	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Maximum residual disinfectant level or MRDL:	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum residual disinfectant level goal or MRDLG:	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MFL	million fibers per liter (a measure of asbestos)
mrem:	millirems per year (a measure of radiation absorbed by the body)
na:	not applicable.
NTU	nephelometric turbidity units (a measure of turbidity)
pCi/L	picocuries per liter (a measure of radioactivity)
ppb:	micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.
ppm:	milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.

parts per quadrillion, or picograms per liter (pg/L)

ppt parts per trillion, or nanograms per liter (ng/L)

Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.

2019 Regulated Contaminants Detected

Lead and Copper

ppq

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90 th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	09/27/2016	1.3	1.3	0.256	0	Ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.
Lead	09/27/2016	0	15	1.41	0	Ppb	N	Corrosion of household plumbing systems: Erosion of natural deposits.

2019 Water Quality Test Results

Disinfectants and Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Haloacetic Acids (HAA5)*	2019	1	1.3-1.3	No goal for the total	60	ppb	N	By-product of drinking water disinfection.

^{**}The value in the Highest Level or average Detected column is the highest average of all HAA5 sample results collected a location over a year'

Total Trihalomethanes	2019	10	9.72-9.72	No goal for	80	ppb	N	By-product of drinking water
(TTHM)				the total				disinfection.

^{**}The value in the Highest Level or Average Detected column is the highest average of all TThm sample results collected at a location over a year'

Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Barium	2019	023	.023023	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Chromium	2019	1.4	1.4-1.4	100	100	ppb	N	Discharge from steel and pulp mills; Erosion of natural deposits
Fluoride	2019	.125	.125125	4	4	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate [measured as Nitrogen]	2019	.0326	.0140326	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.

Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium 226/228	10/15/2015	2.7	2.6 - 2.7	0	5	pCi/L	N	Erosion of natural deposits.

Disinfectant Residual	Year	Average Level	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorine	2019			4	4		ppm	Water additive used to control microbes.

2019 Violations

Lead and Copper Rule							
The Lead and Copper Rule protects public health by minimizing lead and copper levels in drinking water, primarily by reducing water corrosivity. Lead and copper enter drinking water mainly from corrosion of lead and copper containing plumbing materials							
Violation Type	Violation Begin	Violation End	Violation Explanation				
FOLLOW-UP OR ROUTIINE TAP M/R (LCR)	10-1-2019	2019	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.				

2019 Water Loss

In our water loss audit submitted to the Texas Water Development Board (TWDB) for the calendar year ending December 31, 2019, our system lost an estimated 22% of total water pumped. If you have any questions regarding the water loss audit, please call our office at (903) 526-5243.